



ECOLINK Warranty

Warranty:

Signify Middle East warrants your ceiling fan for a period of one year from the date of purchase only against manufacturing defects arising out of faulty/defective materials or workmanship. The services covered under the warranty are free of charge and will be provided at nearest dealer(distributor).

Please preserve the warranty CRS Form, bill/invoice, and the original packing of the product. Ensure the warranty CRS Form is duly stamped and signed. Incomplete warranty CRS Form will be treated as invalid. Warranty will NOT be applicable if the form is not stamped at the time of purchase.

Warranty Terms:

The warranty DOES NOT APPLY in the following conditions:

- 1) Product will only be replaced if covered under warranty and cannot be repaired
- 2) Damages caused by abnormal voltage fluctuations, liquids, incidental fire and/or external factors.
- 3) Damages caused because of using auxiliary power supply such as Generator or UPS.
- 4) If the product has not been installed, used, and maintained in accordance with user manual.
- 5) If any repair or modification work is carried out by anyone who is NOT from an authorized service center of Signify ECOLINK.
- 6) If the serial number of the product is deleted, defaced, or damaged or removed for any reason whatsoever.
- 7) If the product is used for commercial purposes(s).
- 8) If the warranty CRS Form is not filled-in completely or any incorrect information is provided.
- 9) Damages resulting from accidents, mishandling or negligence on the part of the customer.
- 10) It doesn't cover surface coating, normal wear & tear of parts, power cord and plastic parts.

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Other important conditions:

- Bring the following along with the product:
 - Warranty CRS Form is duly filled-in, stamped, and signed by the retailer
 - Original bill/invoice ensuring valid warranty period of two years
 - Original product packing with all inner packing materials
- Ensure that the “PRODUCT SERIAL NUMBER” is on the product and the warranty CRS Form is intact and not tampered with.
- Ensure that the product is strictly in accordance with the warranty conditions given above
- Liability for consequential loss or damage is neither accepted nor implied

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